

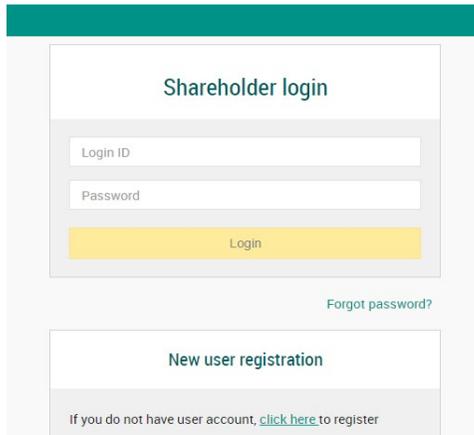


# Hybrid General Meetings Manual and Frequently Asked Questions

NN Group

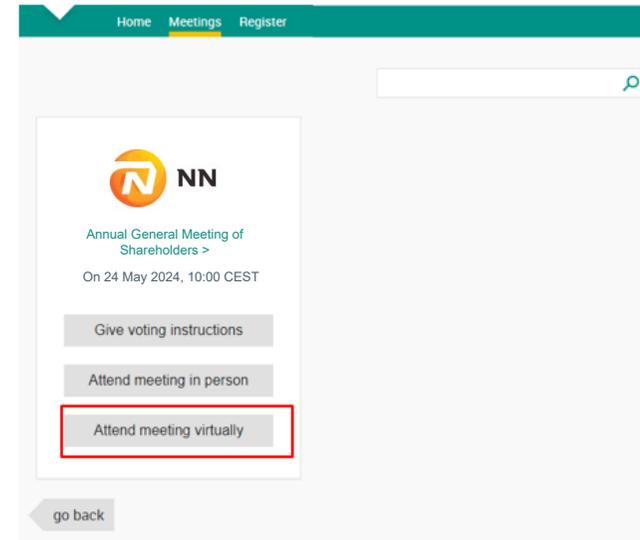
Before Thursday 16 May 2024, 17:00 CEST

Click here to login to the shareholder portal and click login



The screenshot shows the 'Shareholder login' page. It features a green header bar. Below it, the text 'Shareholder login' is centered. There are two input fields: 'Login ID' and 'Password'. A yellow 'Login' button is positioned below the password field. To the right of the 'Login' button is a link for 'Forgot password?'. Below the login section is a 'New user registration' section with a link that says 'If you do not have user account, [click here](#) to register'.

Select the meeting of NN Group and select "Attend meeting virtually"



The screenshot shows the 'Meetings' page on the NN Group website. The green header bar contains 'Home', 'Meetings', and 'Register'. A search bar is located in the top right. The main content area displays the NN logo and the title 'Annual General Meeting of Shareholders >'. Below the title, the date and time are listed: 'On 24 May 2024, 10:00 CEST'. There are three buttons: 'Give voting instructions', 'Attend meeting in person', and 'Attend meeting virtually'. The 'Attend meeting virtually' button is highlighted with a red border. A 'go back' button is located at the bottom left.

Before Thursday 16 May 2024, 17:00 CEST

## Register for virtual participation

 **NN Group**  
On 24 May 2024 | 10:00 CEST

[Cancel](#)

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**1/4 Shares and Account**

**Securities**

Security class

Intermediary

ISIN  
**NL0010773842**

Number of securities  
 Entire holding  
 Partial holding

Enter number of securities

**Account**

Securities account number

[Next](#)

Fill in all the details of registration for this meeting

Before Thursday 16 May 2024, 17:00 CEST

## Register for virtual participation

 **NN Group**  
On 24 May 2024 | 10:00 CEST

[← Back](#) [Cancel](#)

2/4 Phone, Terms and Conditions

### Verification of phone number

Mobile phone number:

+31

Re-enter mobile phone number

+31

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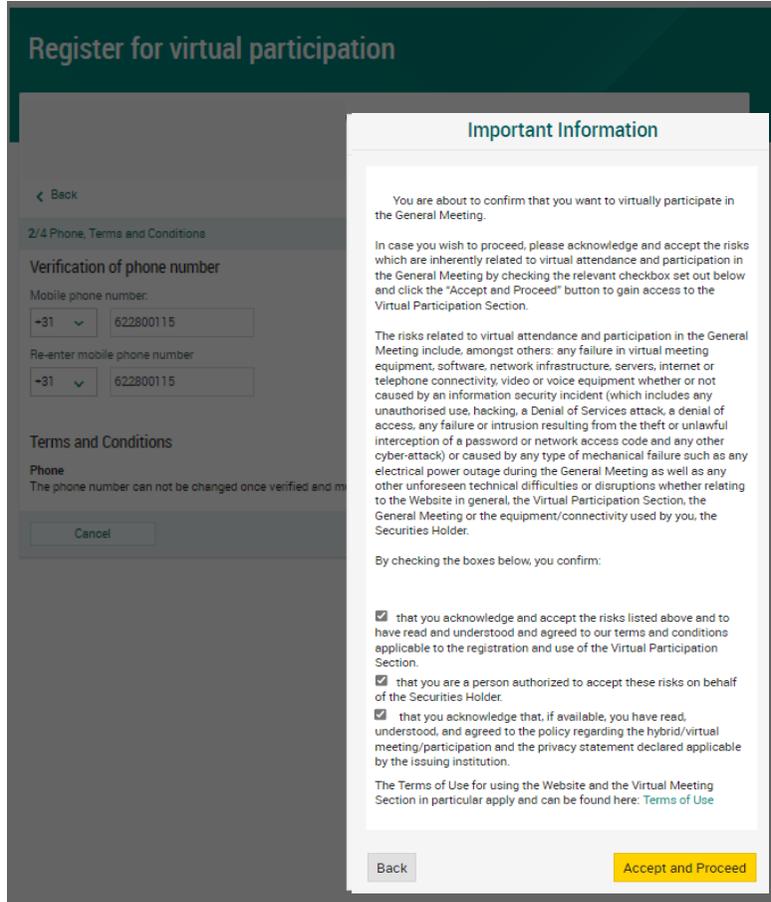
### Terms and Conditions

**Phone**  
The phone number can not be changed once verified and must be used till meeting ends.

[Cancel](#) [Acknowledge and Accept](#)

Fill in phone number  
which will be used for 2  
factor authentication

Before Thursday 16 May 2024, 17:00 CEST



The screenshot shows a mobile application interface for registering for virtual participation. The main screen is titled "Register for virtual participation" and includes a "Back" button, a progress indicator "2/4 Phone, Terms and Conditions", and a "Verification of phone number" section with two input fields for a mobile number (+31 622800115). Below this is a "Terms and Conditions" section with a "Phone" sub-section and a "Cancel" button. An "Important Information" modal is overlaid on top, containing the following text:

**Important Information**

You are about to confirm that you want to virtually participate in the General Meeting.

In case you wish to proceed, please acknowledge and accept the risks which are inherently related to virtual attendance and participation in the General Meeting by checking the relevant checkbox set out below and click the "Accept and Proceed" button to gain access to the Virtual Participation Section.

The risks related to virtual attendance and participation in the General Meeting include, amongst others: any failure in virtual meeting equipment, software, network infrastructure, servers, internet or telephone connectivity, video or voice equipment whether or not caused by an information security incident (which includes any unauthorised use, hacking, a Denial of Services attack, a denial of access, any failure or intrusion resulting from the theft or unlawful interception of a password or network access code and any other cyber-attack) or caused by any type of mechanical failure such as any electrical power outage during the General Meeting as well as any other unforeseen technical difficulties or disruptions whether relating to the Website in general, the Virtual Participation Section, the General Meeting or the equipment/connectivity used by you, the Securities Holder.

By checking the boxes below, you confirm:

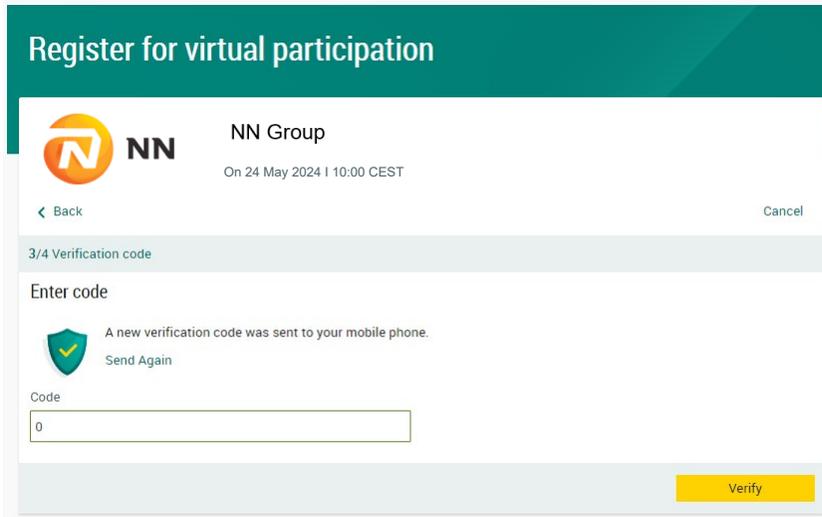
- that you acknowledge and accept the risks listed above and to have read and understood and agreed to our terms and conditions applicable to the registration and use of the Virtual Participation Section.
- that you are a person authorized to accept these risks on behalf of the Securities Holder.
- that you acknowledge that, if available, you have read, understood, and agreed to the policy regarding the hybrid/virtual meeting/participation and the privacy statement declared applicable by the issuing institution.

The Terms of Use for using the Website and the Virtual Meeting Section in particular apply and can be found here: [Terms of Use](#)

Buttons: Back, Accept and Proceed

Notification will be displayed with highlighted risks and terms of use (including reference to NN Group's policy)

Before Thursday 16 May 2024, 17:00 CEST



Register for virtual participation

 NN **NN Group**  
On 24 May 2024 | 10:00 CEST

< Back Cancel

3/4 Verification code

Enter code

 A new verification code was sent to your mobile phone.  
Send Again

Code

**Verify**

Key in the one-time-passcode as received on your mobile phone

Before Thursday 16 May 2024, 17:00 CEST

## Register for virtual participation



You successfully registered to join for virtual participation

Now that you have requested to virtually participate during the meeting your intermediary will have to provide an approval.

Please confirm your account number and telephone number to your intermediary

|                                |
|--------------------------------|
| ABN AMRO Registrar             |
| corporate.broking@registrar.co |
| --                             |

### Question

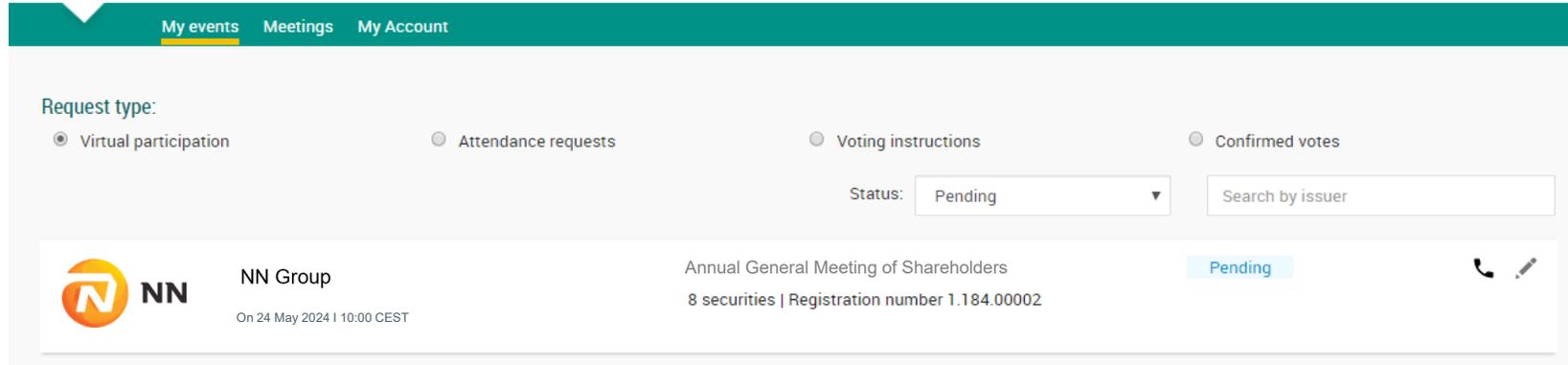
In case you have any further questions, please do not hesitate to contact ABN AMRO.  
corporate.broking@nl.abnamro.com

To my events

Successful registration

Before Thursday 16 May 2024, 17:00 CEST

A created request can be seen in My Events (observe pending state)



The screenshot shows a user interface for managing events. At the top, there is a navigation bar with three tabs: 'My events' (selected), 'Meetings', and 'My Account'. Below the navigation bar, the 'Request type:' section has four radio buttons: 'Virtual participation' (selected), 'Attendance requests', 'Voting instructions', and 'Confirmed votes'. To the right of these buttons, there is a 'Status:' dropdown menu set to 'Pending' and a search box labeled 'Search by issuer'. Below this, a list of events is displayed. The first event is for 'NN Group', with the title 'Annual General Meeting of Shareholders' and details '8 securities | Registration number 1.184.00002'. The status of this event is 'Pending', and it is scheduled for 'On 24 May 2024 | 10:00 CEST'. There are icons for a phone and a pencil next to the event entry.

| Request type  | Status   | Search by issuer  |
|---|--|---|
| <input checked="" type="radio"/> Virtual participation  | <input type="radio"/> Attendance requests  | <input type="radio"/> Voting instructions   |
| <input type="radio"/> Confirmed votes   | Status: Pending  | Search by issuer  |
|  NN Group<br>On 24 May 2024   10:00 CEST | Annual General Meeting of Shareholders<br>8 securities   Registration number 1.184.00002 | Pending   |

Before Thursday 16 May 2024, 17:00 CEST



Dear Mr. X,

You have made a request to vote virtually during the virtual Annual General Meeting of NN Group on 24 May 2024 10:00 CEST. It will only be accepted after it has been processed by your intermediary Registrar.

Please make sure that your intermediary registers you on time for the meeting of NN Group by confirming your mobile number and account number to us.

Intermediary contact information

Intermediary : Registrar

E-mail address : [AVA@nl.abnamro.com](mailto:AVA@nl.abnamro.com)

Phone number : --

Once your intermediary has confirmed your data and your request to vote virtually during the meeting, you will receive an email from us confirming your registration for the meeting of NN Group and information about how to join this meeting.

Yours faithfully,

ABN AMRO Bank N.V.

Please email [ava@nl.abnamro.com](mailto:ava@nl.abnamro.com) for all queries.

Important information

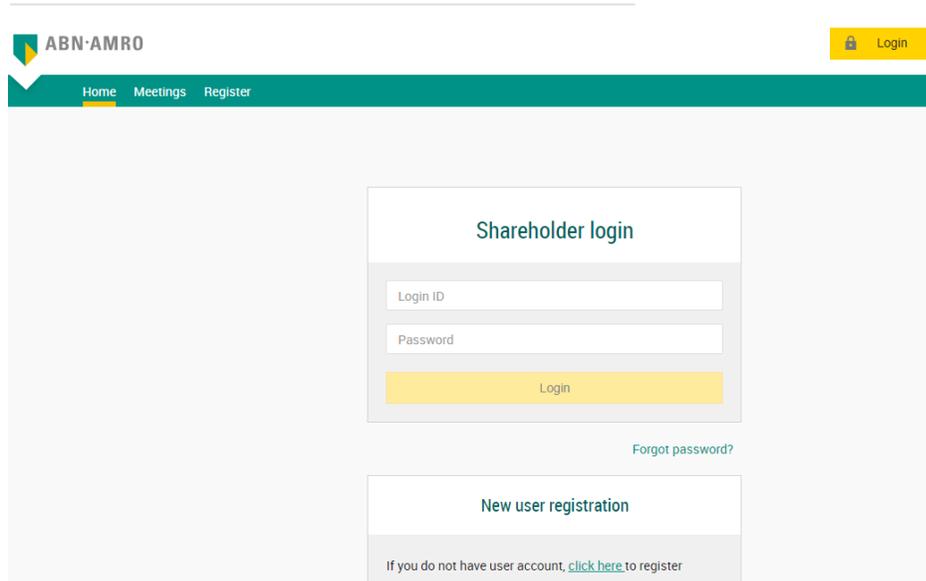
Voting virtually during the meeting has certain inherent risks, which include, but are not limited to any failure in virtual meeting equipment, software, network infrastructure, servers, internet or telephone connectivity, video or voice equipment whether or not caused by an information security incident (which includes any unauthorized use, hacking, a Denial of Services attack, a denial of access, any failure or intrusion resulting from the theft or unlawful interception of a password or network access code and any other cyber-attack) or caused by any type of mechanical failure such as any electrical power outage during the Virtual Meeting as well as any other unforeseen technical difficulties or disruptions whether relating to the Website in general, the Virtual Attendance Section, the Virtual Meeting or the equipment/connectivity used by you, the Securities Holder.

To avoid such risks, the Securities Holder can submit questions ahead of the Virtual Meeting and/or provide an electronic proxy with voting instructions to the designated Vote Collector as set out in the convocation of the Virtual Meeting.

Please be aware of our Terms of Use that apply to our services and have recently been updated, among other things, in connection to the virtual participation, available at [Terms of Use](#).

A shareholder will receive a confirmation mail once the virtual attendance request is finished

From 09:00 until 10:00 CEST on Friday 24 May 2024



The screenshot shows the ABN-AMRO website's login interface. At the top left is the ABN-AMRO logo. To its right is a yellow 'Login' button with a lock icon. Below the logo is a navigation bar with 'Home', 'Meetings', and 'Register' links. The main content area features a 'Shareholder login' section with two input fields: 'Login ID' and 'Password'. Below these fields is a yellow 'Login' button. Underneath the login section is a link for 'Forgot password?'. Below that is a 'New user registration' section with a link that says 'If you do not have user account, [click here](#) to register'.

Click here to login to the shareholder portal and click login

## Join the meeting in My events

My events Meetings My Account

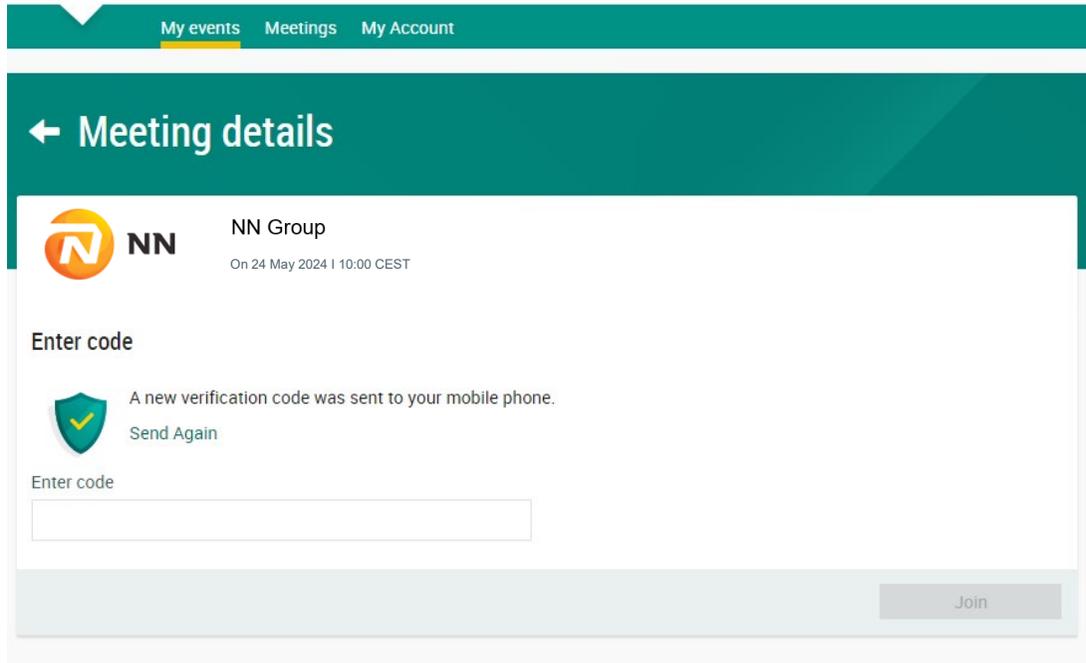
Request type:

Virtual participation  Attendance requests  Voting instructions  Confirmed votes

Status:

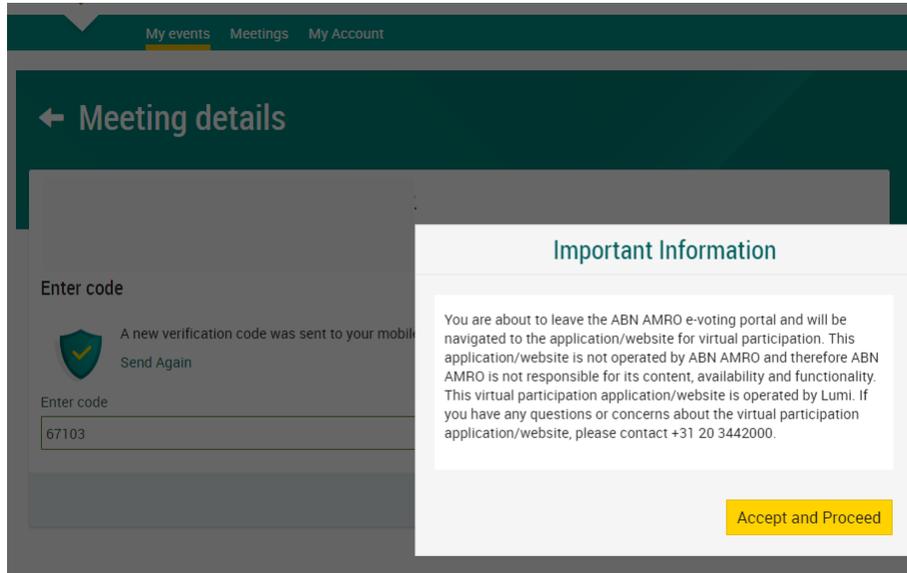
|   |  |  |          |
|---|--|--|----------|
|  | <b>NN Group</b><br>On 24 May 2024   10:00 CEST | Annual General Meeting of Shareholders<br>8 securities   Registration number 1.184.00002 | Approved |
|---|--|--|----------|

[Join meeting](#)

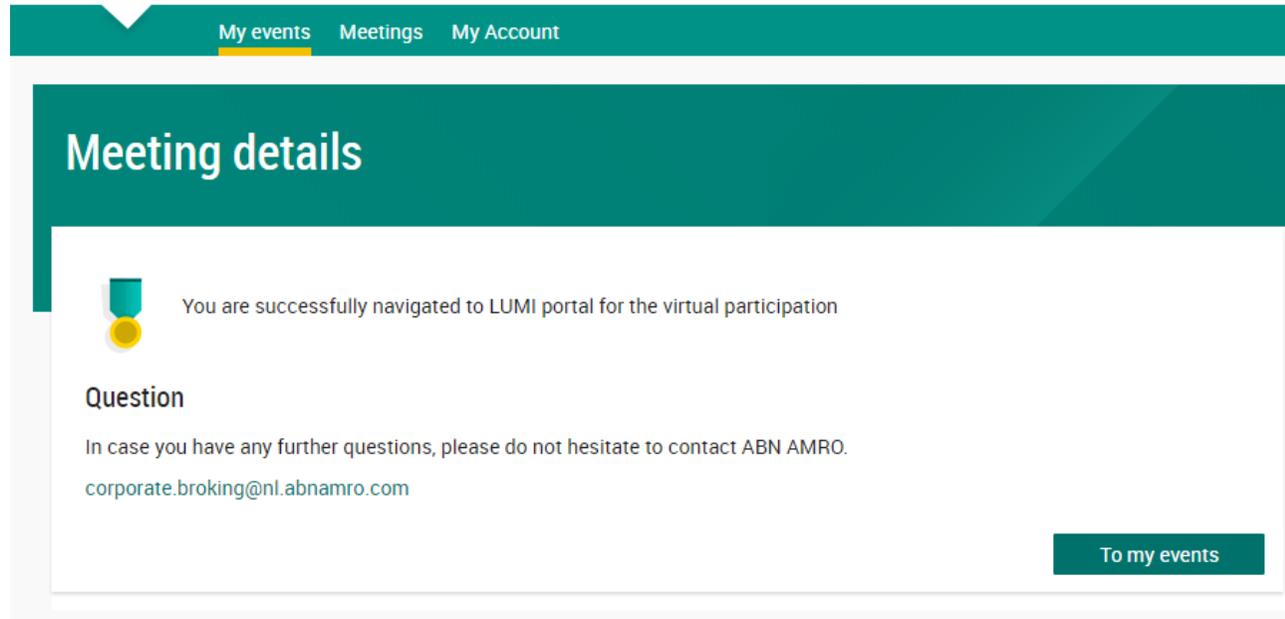


The screenshot shows a mobile application interface for a meeting. At the top, there is a navigation bar with three tabs: "My events", "Meetings", and "My Account". Below this is a header for "Meeting details" with a back arrow. The main content area displays the NN Group logo and name, along with the meeting date and time: "On 24 May 2024 | 10:00 CEST". A section titled "Enter code" contains a green shield icon with a checkmark and the text "A new verification code was sent to your mobile phone." Below this is a "Send Again" link. At the bottom of the form is an "Enter code" label and an empty text input field. A "Join" button is located at the bottom right of the form area.

Key in the one-time-passcode as received on your mobile phone



Successful one-time-passcode validation, notification will be shown please accept to proceed



My events Meetings My Account

## Meeting details

 You are successfully navigated to LUMI portal for the virtual participation

### Question

In case you have any further questions, please do not hesitate to contact ABN AMRO.  
corporate.broking@nl.abnamro.com

To my events

Successfully navigated to LUMI portal

## 09:00 – 10:00 CEST registration open



## 10:00 CEST Follow the webcast



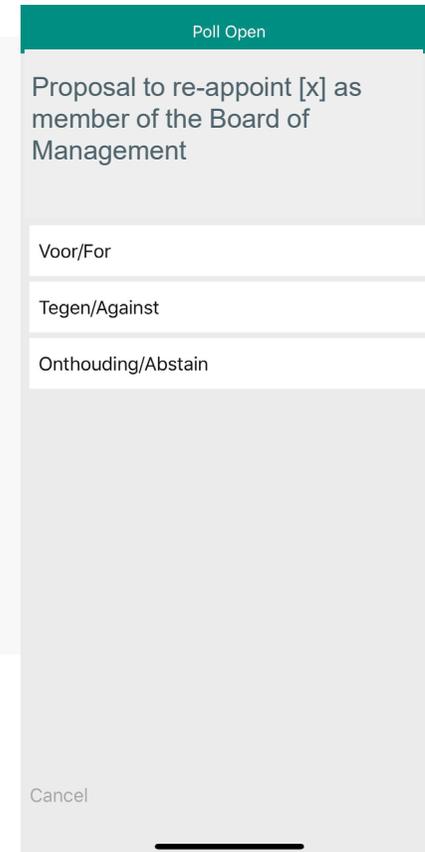
Click here  
for webcast

## 10:00 CEST Voting is open



Please vote on all agenda items

This feature will be open during the AGM



## registration process

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How can I register to participate as a virtual shareholder at the NN Group Hybrid Meeting?



As an NN Group shareholder, you will first need to create a profile via [www.abnamro.com/shareholder](http://www.abnamro.com/shareholder), where you are requested to provide your mobile phone number and custody account number.

Where can I login to participate in the Hybrid Meeting as a virtual shareholder?



You can participate via the ABN AMRO platform and login via [www.abnamro.com/shareholder](http://www.abnamro.com/shareholder)

I don't know my login details for the ABN AMRO platform?



You can easily request a new password via the website [www.abnamro.com/shareholder](http://www.abnamro.com/shareholder) or contact ABN AMRO via: [ava@nl.abnamro.com](mailto:ava@nl.abnamro.com).

## registration process

---

The ABN AMRO platform isn't allowing me to login, what should I do?

➔ Please contact ABN AMRO at [ava@nl.abnamro.com](mailto:ava@nl.abnamro.com).

Can I test if I can get into the virtual environment ahead of the Hybrid Meeting?

➔ Yes, you can do so after the Close of Registration, following the guidelines on [www.abnamro.com/shareholder](http://www.abnamro.com/shareholder) . Should you face difficulties, please contact [ava@nl.abnamro.com](mailto:ava@nl.abnamro.com).

How do I know if my bank has approved my registration for the Hybrid Meeting?

➔ You will receive a confirmation from ABN AMRO by email. This might take a few minutes. In case the confirmation takes longer than that, please do not hesitate to contact ABN AMRO via [ava@nl.abnamro.com](mailto:ava@nl.abnamro.com). We advise that you already use the testing period before the day of the Hybrid Meeting to test your access to the platform.

I haven't received an email from ABN AMRO, what should I do?

➔ Please contact ABN AMRO via [ava@nl.abnamro.com](mailto:ava@nl.abnamro.com).

## registration process

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I have already registered for online participation at the Hybrid Meeting, but now I would like to participate in-person or through a proxy. Is that possible?

➤ Changing your attendance is possible until the Close of Registration, Thursday 16 May 2024 17:00 CEST. As further specified in the convocation of the Hybrid Meeting and as stated on [www.abnamro.com/shareholder](http://www.abnamro.com/shareholder).

As of which moment can I login to the Hybrid Meeting?

➤ You can login within a time frame of one hour before the start of the Hybrid Meeting. You are counted as a shareholder attending the Hybrid Meeting when you are logged in at the start of the Hybrid Meeting, even if you leave any time during the Hybrid Meeting (whether or not due to an internet connection failure).

## shareholder meeting

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How can I follow the Hybrid Meeting?

➔ You will be able to attend the meeting in person or in the virtual environment via [www.abnamro.com/shareholder](http://www.abnamro.com/shareholder) or on the NN Group website.

Can I follow/participate the Hybrid Meeting if I'm not a shareholder?

➔ Yes, you can follow the webcast on the NN Group website.

What do I need to do to participate at the Hybrid Meeting?

➔ You can submit your votes via proxy through ABN AMRO or attend the Hybrid Meeting online and vote electronically or attend in person. In all cases, you must register via [www.abnamro.com/shareholder](http://www.abnamro.com/shareholder).

When do I need to login when I want to attend the Virtual Meeting virtually and vote electronically during the Meeting?

➔ You will be able to login from one hour prior to the meeting until the meeting starts. The meeting will start at 10:00 CEST on 24 May 2024.

How do I know that I can vote during the Virtual Meeting?

➔ Once the Chair has opened the meeting, you will be able to vote until the Chair declares that the voting will be closed after the last voting item.

## shareholder meeting

How do I know that I have voted at the Hybrid Meeting?

 The application will confirm that your vote(s) has/have been received.

Can I ask questions as a virtual participant of the Hybrid Meeting?

 Shareholders who are entitled to and wish to ask questions on any agenda item, can submit these in advance of the meeting using the form which can be accessed through the link in the convocation document on the NN Group website, no later than 19 May 2024, 10.00 CEST. Shareholders who registered to attend and vote during the meeting virtually can also ask questions on the agenda items during the meeting via a chat function. The questions that are timely received in advance of the meeting will be answered, possibly thematic, during the meeting and the answers will be available on the Company's website <https://www.nn-group.com/investors/general-meetings/annual-general-meeting.htm>.

Can I also vote in advance of the Hybrid Meeting?

No, you can't vote in advance of the meeting, however, you can give a proxy voting instruction via [www.abnamro.com/shareholder](http://www.abnamro.com/shareholder).

 I have already voted through proxy on the ABN AMRO Website, do I need to vote again?

No, your proxy voting instruction will remain valid.

 I have already voted through proxy on the ABN AMRO Website, can I change my vote during the Hybrid Meeting?

 If you grant a proxy voting instruction you will only be able to change your voting instruction until Close of Registration, Thursday 16 May 2024, at 17:00 CEST.

## shareholder meeting

I have already voted through proxy on the ABN AMRO Website, can I still follow the Hybrid Meeting?

➔ Yes, you can via the webcast available on <https://www.nn-group.com/investors/general-meetings/annual-general-meeting.htm>

I am unable to vote.

➔ Once the Chair has opened the shareholder meeting, you will be able to vote until the close of the last voting item of the meeting if you are a registered shareholder. Press the voting button  to submit your votes. Please make sure you are connected to the internet.

How can I submit a vote?

➔ During the meeting you will be able to vote. Press the voting button  to submit your votes. When selecting the button of your choice your vote will be cast automatically. You will see a confirmation in your screen.

How can I change my vote?

➔ You will be able to amend your votes during the meeting, you will be able to vote until the Chair declares that the voting will be closed after the last voting item.

## General questions

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Why should I choose for online participation when I can grant a proxy voting instruction as I did before?

➔ When you participate online, you will be able to take into account the deliberations (just before and) at the general meeting before you decide how to vote. If you grant a proxy voting instruction you will only be able to change your voting instruction until Close of Registration, Thursday 16 May 2024, at 17:00 CEST.

What will be done with all my personal data which I am asked to provide when opting for online participation?

➔ NN Group processes your personal data carefully. The privacy statement of NN Group can be found on <https://www.nn-group.com/investors/general-meetings/annual-general-meeting.htm>

## general questions

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Are there any rules and conditions set by NN Group that apply to the Hybrid Meeting?

➔ Yes, we would like to refer you to the Policy regarding the Hybrid Meeting which can be found on <https://www.nn-group.com/investors/general-meetings/annual-general-meeting.htm>.

If you participate online, make sure to read this Policy.

I don't have a smartphone, tablet or pc. Will I be able to participate in the Hybrid meeting?

➔ Unfortunately, in that case the shareholder can't join the AGM virtually.

My internet connection isn't working properly. Will I be able to participate the Hybrid meeting?

➔ You will need a working internet connection during the meeting. On your phone you can also use a mobile (3G/4G/5G) signal if available, or use WiFi.

My battery is almost empty. What do I do?

➔ The shareholder is responsible for a properly functioning and charged device.

What are the terms of use?

➔ You can find the Policy regarding the Hybrid Meeting on <https://www.nn-group.com/investors/general-meetings/annual-general-meeting.htm>. If you participate online, this Policy is applicable.

## general questions

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How do I know my privacy is protected?

➔ NN Group processes your personal data carefully. The privacy statement of NN Group can be found on <https://www.nn-group.com/investors/general-meetings/annual-general-meeting.htm>.

How do I know this is a safe way to vote?

➔ The website of ABN AMRO has been thoroughly tested by various parties.

Which device should I use to participate online at the Hybrid Meeting?

➔ You can participate at the Hybrid Meeting with any device that has a working internet connection and successfully logged in to the virtual environment via [www.abnamro.com/shareholder](http://www.abnamro.com/shareholder). Please make sure to have installed the latest version of your internet browser, Chrome, Firefox, Internet Explorer 11 and 10, Edge or Safari.

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## general questions

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The device that I will use for online participation has a camera installed: will, or can, I be made visible in the Hybrid Meeting to other participants or anyone else?

➤ No, that will not be the case. However, if you would like to ask a question on the agenda items during the meeting you will only be able to do so via a chat function.

When I participate online, will other shareholders be informed that I am participating or do they have the possibility to know that?

➤ No. You will be registered on the registration list of all shareholders attending the Hybrid Meeting, in accordance with the provisions of NN Group's articles of association. However, this information will not be provided to other shareholders of NN Group. However, if you would like to ask a question on the agenda items during the meeting you will only be able to do so via chat function. Your name will be visible once you have logged in on the Virtual Attendance Platform to ask questions.

Who can I contact if my question is not above?

You can contact ABN AMRO via email [ava@nl.abnamro.com](mailto:ava@nl.abnamro.com).



## exercise of rights

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Are my votes valid when leaving early? Can I re-join after I have left?

➔ Yes, assuming you were logged in successfully at the start of the Hybrid Meeting this will not affect the votes casted until the moment you left. Re-joining the Hybrid Meeting after you've left is possible and you will also be able to vote upon items that have been put to vote in the meantime. The polls for all items are open during the Hybrid Meeting and closed after the last voting item on the agenda has been discussed.

When there's a failure in my network connection, or my device stops working during the Hybrid Meeting will I be able to login and continue to participate in the Hybrid Meeting once the connection has been restored?

➔ Yes, assuming you were logged in successfully at the start of the Hybrid Meeting, you will be able to continue participating in the Hybrid Meeting after the network connection has been restored. You will also be able to vote on items that have been put to vote in the meantime. The polls for all items are open during the Hybrid Meeting and closed after the last voting item on the agenda has been discussed.

Will I be able to ask questions or make any comments to the meeting during the Hybrid Meeting when I participate online?

➔ Shareholders who are entitled to and wish to ask questions on any agenda item, can submit these in advance of the meeting using the form which can be accessed through the link in the convocation document available on the NN Group website, no later than 19 May 2024, 10.00 CEST. Shareholders who registered to attend and vote during the meeting virtually can also ask questions on the agenda items during the meeting via a chat function (at the election of the shareholder).

## exercise of rights

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Are there any voting restrictions when participating online?

➔ When participating online split-voting is not possible as it is not supported by the platform yet.

I have registered for online participation, but have sold my shares after that. Can I still vote on these shares?

➔ Yes, according to Dutch law the 28th day before the day of the Hybrid Meeting is decisive for who will be able to vote at the Hybrid Meeting. As registration is only possible after that record date, the right to vote remains even if you have already sold your shares in the meantime.

Will the possibility of online participation affect the proceedings at the general meeting?

➔ At the Hybrid Meeting the usual proceedings for general meetings of NN Group will be followed. However, the polls for all items are open during the Hybrid Meeting and closed after the last voting item on the agenda has been discussed.

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